



Hawkeye MedTech, Inc

STEP BY STEP GUIDE FOR PATIENTS

Add a Family Member/Caretaker





Introduction

Patients can add a family member or caretaker on calls with their clinician. The process includes redeeming a code that is unique to every totalcare patient. The code is located in the basic info section within their profile. This allows the patient to grant access to their information and video calls with their clinician.

The screenshot shows a mobile app interface for a 'Personal' profile. The status bar at the top indicates Verizon service, 1:56 PM, and 46% battery. The page has a teal header with a back arrow and the title 'Personal'. Below the header are several input fields: a text field with '120', a text field with '2408390860', a text field with '3014643627', a text field with 'Work Number', a text field with 'Parent/Guardian', a text field with 'test', and a text field with '2408390860'. A red rectangular box highlights the 'Unique Code' field, which contains the code 'CJYT25' and a copy icon. Below the fields is a teal 'Save' button. At the bottom is a navigation bar with icons for Home, Appointment, Calendar, Your Clinicians, and More.

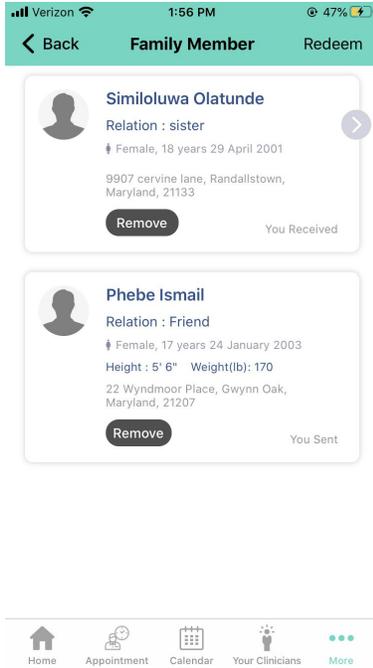
2. Please contact your family member/caretaker outside of the app in order to retrieve their unique code

3. Go to **More > Family Member** and click **redeem**

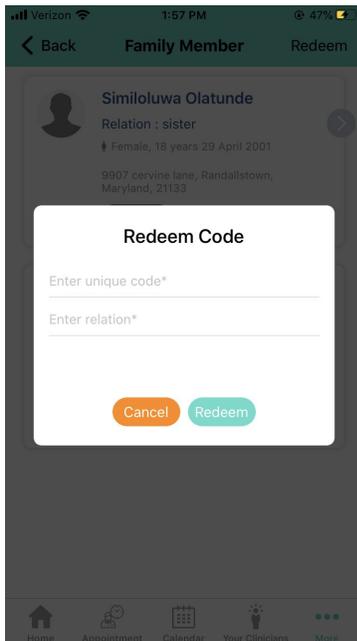




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4. Enter the family member/caretaker's code and relation to you



5. The family member/caretaker will receive a notification to accept the request

